

Attorney's Docket No.: 12587-064001 / 01102-00/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael L. Beacham et. al.

Art Unit: 3624

Serial No.: 09/696,544

Examiner: Sandra S. Snapp

Filed

: October 25, 2000

Title

: METHOD AND SYSTEM FOR IDENTIFYING BOTTLENECKS IN A

SECURITIES PROCESSING SYSTEM

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

## AMENDMENT IN REPLY TO ACTION OF MARCH 12, 2004

Please amend the above-identified application as follows:

## CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit

Signature/

Irja Zarembok

Typed or Printed Name of Person Signing Certificate